

7370 Transit Rd. ~ Williamsville, NY 14221

*Bills + Pat,*

Thank you, may your new kitchen provide years of service and enjoyment for you and yours! Please take a couple of minutes to let us know how your Kitchen World experience went. Upon receipt of your completed questionnaire, you will be placed in a monthly drawing for a \$50.00 Gift Certificate to the restaurant of your choice.

Sincerely,



President

**I heard about Kitchen World from:**

- A Friend  
  Word of Mouth  
  My Contractor  
  Internet  
 Television  
  Print Ad  
  Radio  
  Other \_\_\_\_\_

**Please rate the following:**

- |   |   |                               |                               |                               |
|---|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service.                          | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized.         | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous.           | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products?        | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale.             | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 6. Rate the beauty/function of your newly designed space. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

COMMENTS: We are very pleased with the final results. The counter top, sinks and plumbing fixtures were excellently installed. One glitch taken care of promptly.

If Kitchen World were my store, I would... Kitchen World is not a store. You don't go in and buy something. It's a place that will be a consultant, designer and make suggestions. They make newest, current, up to date suggestions for

Other products we should offer sinks, fixtures, colors, counter top materials.

Contractor: what we wanted at Home Depot Salesperson: Sam Date: 11/2016

Manufacturer of cabinets Homecrest / Cambria

Sam visited when the installer was here, to assess the situation and progress.