

Dear Dan + Lisa

KITCHEN WORLD



explore the possibilities

7370 Transit Rd. • Williamsville, NY 14221

Thanks for the business! Here's hoping your new kitchen will provide years of service and enjoyment for you and yours. Please take a couple of minutes to let us know how your Kitchen World experience went.

Thank you,
Randal Sanderson
President

I heard about Kitchen World from:

- A friend
- Word of mouth
- My contractor
- Internet
- Television
- Print Ad
- Other Real Estate broker

Please rate the following:

- | | | | | |
|--|---|-------------------------------|-------------------------------|-------------------------------|
| 1. Our office and phone service. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 2. Showroom was interesting, clean and organized. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 3. Salesperson was knowledgeable and courteous. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 4. How would you rate the quality of our products? | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |
| 5. Salesperson follow through after the sale. | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Good | <input type="checkbox"/> Fair | <input type="checkbox"/> Poor |

* Like us on Facebook www.facebook.com/kitchenworldkitchens

COMMENTS: If Kitchen World were my store, I would... _____

Experience with Kitchen World + Solid Surfaces was so good
I recommended Becki to a friend.

Other products we should offer Flooring + lighting -- complete kitchen